

STATE BANK OF INDIA OFFICERS' ASSOCIATION

(BENGAL CIRCLE)

(Registered under Trade Unions Act 1926-Regd. No. 6908)

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To All Members (Please Circulate)

THE 39TH ANNUAL GENERAL MEETING OF SBIOA (BENGAL CIRCLE)

ADMINISTRATIVE ZONAL COMMITTEE, BIDHANNAGAR

HELD ON 14TH DECEMBER 2019 AT 10.30 A.M. AT SUKANTA SADAN, BARRACKPORE, NORTH 24 PARGANAS

The 39th Annual General Meeting of SBIOA (Bengal Circle) Administrative Zonal Committee, Bidhannagar was held on 14th December, 2019 at Sukanta Sadan, Barrackpore, North 24 Parganas.

Com Soumya Datta, General Secretary, AIBOC and AISBOF, graced the meeting as Chief Guest and Smt. Suranjana Dutta, Deputy General Manager (B&O), Bidhannagar Module, graced the meeting as Guest of Honor. Com Asitava Kundu, President, Com Sabuj Mistry, Vice-President, the undersigned and Com Kusal Chaudhuri, Deputy General Secretary of SBIOA (Bengal Circle) were present in the meeting among other distinguished guests. About 542 members from nook and corner of Bidhannagar Module along with members of other modules were present in the meeting despite disturbances that affected rail and road transport and holding National Lok Adalat.

The meeting was anchored by Com Nisha Jaiswal and Com Chanchal Bhattacharjee. Assitant Zonal Secretary of AZC, Bidhannagar. The meeting started after formal flag hoisting followed by lighting of the ceremonial lamp by the distinguished guests and many SBIOA seniors. A heart touching musical rendition was performed by " Srijan " Bidhannagar wing.

Com Chandan Mukherjee, Chief Regional Secretary, AZC, Bidhannagar gave a warm welcome to all the guests and members present in the house. In his welcome address, Com Mukherjee highlighted various issues like the plight of Indian Economy, Merger of PSBs, alarming position of NPA, growing unemployment, anti-people policy of Government etc. He stressed on strengthening the bonding among the members and expected grand success of the meeting. Thereafter, Com Chandan Mukherjee greeted Smt. Suranjana Dutta, Deputy General Manager (B&O), Bidhannagar Module with saplings and "uttariya" Smt. Suranjana Dutta, Deputy General Manager (B&O), Bidhannagar Module in her address to the house congratulated SBIOA for giving opportunity to deliver her concern in the meeting. She appreciated the mode of presentation of the past and present activities of the Association. She mentioned the challenges, now the Bank was facing regarding compliances, NPA etc. She appreciated the contribution of officers for which Circle was ranked No. 1 in MD ranking matrix. She advised to refrain from unethical practices and urged for ethical banking. She reminded that Digital Banking, YONO are the future of banking. She described the Work Life Balance as a mixture of work and spending life with family which were equally important. She appreciated the various activities of Association in Circle and Module and emphasized to imbibe empathy amongst all so as to stand beside the person in distress. She concluded reminding the past 212 years' journey of the Bank and urged upon all concern to carry forward this journey for at least another 200 years.

Com Asitava Kundu, Circle President, SBIOA (Bengal Circle), in his deliberation congratulated AZC, Bidhannagar for organizing meeting despite constraints. He appreciated the role of DGM (B&O), Bidhannagar Module and concurred with her views in the meeting. He told that Bidhannagar module was now rejuvenated with a new enthusiasm under her mentorship. According to him banking Industry was now at a crucial juncture when privatization was the mantra of the present government and a panic had been created amongst the customers. He pointed out the impact of forthcoming FIMM vertical which was going to be implemented in next fiscal across the country. Endorsing the advice of DGM (B&O) Madam, he also reiterated to avoid any unethical practice. He appealed to the members to work together to stop internal fraud and make the Circle "Fraud Free". He expressed that many employees irrespective of age were now quitting the Bank, most of the clerical employees opted out for promotion to JMGS-I which were matter of serious concern. Bank needs to ponder the issue and make the work place employee friendly.

The open session of the meeting then concluded and business session started with swearing of pledge by the house. Com Ashim Kumar Das, Zonal President, AZC, Bidhannagar read out the notice of the meeting of business session and asked Comrade Chief Regional Secretary to place his annual report.

Shubhajyoti Chattopadhyay

General Secretary

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Com Chandan Mukherjee, Chief Regional Secretary presented his Annual Report mentioning some important points paying homage with one minute's silence for the bereaved personalities and members who passed away during the year under report.

On being asked by the President of the meeting, Com Shyamal Kumar Mitra, Zonal Treasurer, presented the audited statement of accounts of AZC, Bidhannagar for discussion and acceptance by the house.

Com President of the meeting then invited following comrades who volunteered to speak on the annual report and audited statement of accounts.

Com Asha Singh,(Brackpur Rly. Stn Branch) while supporting the report and statement of accounts, expressed that work life balance could not be maintained in true sense due to work pressure which was very much required for the wellbeing of members and their families. She suggested initiating training by the H. R. Dept. aiming to counsel the employees for Dos and Don'ts and implications of misbehaviors.

Com Suvendu Biswas (Sekandra Branch) thanked the Association for registering protest successfully in many cases against the call of management for working on Sunday/ Holiday. He expressed concern over the recent frauds occurred in the module, rejection/ late sanctioning of leave causing inconvenience to the members to avail the same in pre-planned manner, impact of cross selling on CDS. He concluded his speech supporting the report and statement of accounts.

Com Biswajit Mondal (Barasat Branch), supporting the report and statement of accounts, narrated the problem of branches which emerged after merger of currency chests, remittance to remote branches, timely feeding of data in e-Kuber software, huge storage of coins in different branches, inability to feed new currency notes of Rs.100/- & 200/- in ATMs due to non-calibration of cassettes etc.

Com Debanjan Mukherjee (Domkal Branch) supported the report and statement of accounts. He pointed out the lacuna of RACC for which the operating functionaries were facing lots of trouble in their day to day functioning.

Com Koustav Mitra from SMEC, Bidhannagar, supporting the report and statement of accounts, highlighted the issues related to manpower shortage and pressure of SMEC, Bidhannagar. He also alleged that outsourced agencies like SSL were given much access in the Bank and were behaving as parallel controllers.

Com Bikash Saha (RBO-4), while supporting the report and statement of accounts, suggested bringing the various error rectification sites of bank i.e. RADAR/ OTMS/ Project Ganga/ CCDP in a single platform to ease the related workload. He also opined to build a team of expertise in different fields of banking for better customer service and to minimize the risk of fraud. He expressed that Bank had failed to provide basic banking service to customers while focusing on Cross Selling/ Govt. compliance etc.

Com Manish Kumar (Bethuadahari Branch) told that service of HR department in his region was not satisfactory and he opined to introduce time line for clearing the HR issues to reduce staff grievances. He mentioned that officers in his region were lacking proper training in their respective job. He also pointed out that there remained some dedicated staff in his region exclusively for cross selling rather than core banking.

As there was no other member to speak on the report and statement of accounts, Com President invited Com Chief Regional Secretary to address the House about the issues raised.

In his reply, Com Chief Regional Secretary apprised that some of the issues like sanction of leave, compensation for working on Holidays/ Sundays etc. were already taken up with the respective Regional Managers during branch visit. He assured the house that other issues raised by the members in the meeting would be escalated to Circle Association for taking up as agenda in the next CNC meeting. Regarding CDS, he termed it a flawed one since most of the officers had been affected and they did not know the pros and cons of this system. He urged upon the members no to do any unethical work which might lead to affect the interest of members as well as business of the bank. He appealed the members to work without fear keeping the head high and to be more vigilant for eliminating frauds in the module thus to protect the Bank and members.

The report of the Chief Regional Secretary and statement of accounts were accepted and passed by the house unanimously.

In his address to the house, the undersigned narrated the various issues relating manpower, infrastructure, migration of files, and coordination between Hub & Spoke branches of RACCs. He discussed on the redesigning of Circle as per FIMM Vertical and R&DB Vertical and its merits and demerits. He pointed out that fintech companies and NBFC would work together in this vertical.

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In his deliberation, following issues were discussed with concern:

- ◆ impact on closer of currency chests and its consequences
- ◆ compelling the branches to take assistance of outsourced people for completion of daily work owing to non-existence of permanent messenger
- ◆ issues related to handling of CIFs by RMSMEs
- ◆ posting of higher grade officer to lower incumbency branches
- ◆ Delaying the approval of 4-in-1 by some controllers on the plea of non-performance

He also urged upon to provide backup paper for currency chest related issues

- stop dependency on middlemen/ third party in banking
- conduct preventive vigilance workshop at regional level
- do ethical banking adhering to SOP
- be more associated with the activities of association and stand beside the members

Lastly he concluded by reiterating the call “keep the gun powder dry for the battle ahead.”

Before inviting to address the house, Com Soumya Datta, General Secretary, AIBOC & AISBOF, the Chief Guest of the meeting, was befittingly felicitated with saplings and “Uttariya” by Com Ashim Kumar Das, Zonal President, AZC, Bidhannagar.

Com Soumya Datta, General Secretary, AIBOC & AISBOF, the Chief Guest of the meeting, in his key note address, appreciated the role and dedication of Circle General Secretary and his entire team for the present activities of Circle association after his relinquishment of charge.

In his deliberation, he expressed his concern about:

The huge opt out for promotion to JMGS-I by the young generation and urged upon the Management to revisit the matter .He described it as a litmus test in respect of Happiness Index and quality of work life balance. The Management should ponder over it.

CDS survey had revealed that most of the officers were unaware about the implications of CDS, the concept of Hurdle and “Cohort”. He expressed his concern over the pressure on selling of third party product through banking channel

Regarding Bipartite talk, he briefed the present stalemate situation and stand of AIBOC. He categorically stated that AIBOC would endeavor its best to achieve a respectable wage negotiation. In this regard, he also discussed on the recent movement of Dharna in New Delhi on 10.12.2019 under the banner of UFBU. He referred the year 2020 would be as the year of fight and year of struggle. He shortly narrated the faulty audit compliance of SBI as per recent RBI report.

At the end of the meeting, vote of thanks was given by Com Saroj Kumar Das, Assistant Zonal Secretary, AZC, Bidhannagar and Com President of the meeting concluded with rendition of the National Anthem.

With revolutionary greetings,



Shubhajyoti Chattopadhyay
(General Secretary)

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