

# STATE BANK OF INDIA OFFICERS' ASSOCIATION

## (BENGAL CIRCLE)

(Registered under Trade Unions Act 1926-Regd. No. 6908)

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Circular No. 50/2021

Date : 09.03.2021

### To All Members (Please Circulate)

**SBIOA (BENGAL CIRCLE)**  
**55TH ANNUAL GENERAL MEETING**  
**HELD ON 27.02.2021 AT KAMALENDU SENGUPTA NAGAR**  
**(KAMAL SUNDAR BASU MANCHA), NAZRUL MANCHA, KOLKATA**

The 55<sup>th</sup> Annual General Meeting of State of India Officers' Association, Bengal Circle, was held on 27<sup>th</sup> February, 2021. Over 3600 officers of SBIOA (Bengal Circle) congregated at Nazrul Mancha in Kolkata from nooks and corners of the Circle from Andaman to Sikkim. The venue and dais were named as "Kamalendu Sengupta Nagar" and "Kamal Sundar Basu Mancha" to commemorate the contributions of two dedicated comrades who passed away during the year under review.

2. The meeting preceded by hoisting of the flag of the Circle Association by Comrade Soumya Datta, General Secretary, AIBOC & AISBOF and 'Inaugurator' of the meeting and Comrade Deepak Kumar Sharma, President, AISBOF and Guest of Honour, in the august presence of the Circle Management functionaries, the Presidents and General Secretaries of various affiliates of AISBOF and the Circle Association office bearers. The venue reverberated with thunderous slogans, raising the passion of trade unionism in each member present on the occasion. The wholehearted presence of members especially women and youth, in the conference added a great height with vigor and vitality. Comrade Arunima Ghosh, a young lady activist of the Circle Association, beautifully anchored the program.

3. The meeting commenced at 10:30 am with the melodious and rousing rendition of the opening chorus, performed by the members of the Siliguri Zone of the cultural wing of Circle Association 'Srijan'. The group members, who hailed predominantly from the hills of Darjeeling charged the entire atmosphere with their mellifluous rendition and hilly essence. This was followed by lighting of the ceremonial lamp by the dignitaries present on the dais which included Comrade Soumya Datta, General Secretary, AIBOC & AISBOF, Comrade Deepak Kumar Sharma, President, AISBOF, along with Janab Md. Saad Imteyaz Hussaini, General Manager (North Bengal & Sikkim), Kolkata Circle, Shri Dilip Sadashiv Nirkhe, General Manager (South Bengal & Andamans), Shri Ashok Kumar Mahakul, General Manager (FI & MM, Bengal), Shri Subrata Mukherjee, General Manager ( Addl. CVO) East, Shri Debadarshi Tripathy, DGM & CDO, Kolkata Circle, Comrade Nilesh Radia, Dy. General Secretary, AISBOF & President, SBIOA(Ahmedabad Circle), Comrade Sabyasachi Swain, Vice-President, AISBOF & General Secretary SBIOA (Bhubaneswar Circle), Comrade Sanjay Kumar Sharma, Dy. General Secretary, AISBOF & President, SBIOA(Chandigarh Circle), Comrade Nallaperulam Pillai, Dy. General Secretary, AISBOF & President, SBIOA(Chennai Circle), Comrade R. Balaji, Vice-President, AISBOF & General Secretary, SBIOA (Chennai Circle), Comrade Manimaran Seenii, EC Member, AISBOF & Treasurer, SBIOA (Chennai Circle), Comrade Jatinder Pal Singh Sethi, Dy. General Secretary, AISBOF & President, SBIOA (New Delhi Circle), Comrade Sushil Ahuja, Vice-President, AISBOF & General Secretary, SBIOA(New Delhi Circle), Comrade R Govinda Rajan, Dy. General Secretary, AISBOF & President, SBIOA(Mumbai Metro Circle), Comrade Arun Balkawade, Vice-President, AISBOF & General Secretary, SBIOA (Mumbai Metro Circle), Comrade Ajit Kumar Mishra, Sr. Vice-President, AISBOF & General Secretary, SBIOA (Patna Circle), Comrade Sashidhar Choudhary, Vice President, SBISA(Bengal Circle), Comrade Dipak Kumar Basu, General Secretary, SBI Pensioners' Association (Bengal Circle), Comrade Sanjay Das, Secretary, AIBOC (West Bengal State Unit) Com Asitava Kundu, President SBIOA(Bengal Circle) and the undersigned.

4. Following the lighting of lamp by the dignitaries on the dais, the veterans and SBIOA Seniors namely Shri Tapan Mitra, Comrade Rabin Gopal Maitra, Comrade Asit Kumar Sinha, Comrade Bimalendu Biswas, Comrade Ajit Kumar Chattopadhyay, Comrade Pronab Kumar Sarkar were befittingly felicitated for their exemplary support to SBIOA (Bengal Circle) by Comrade Soumya Datta, General Secretary, AIBOC & AISBOF and Comrade Deepak Kumar Sharma, President, AISBOF along with Comrade Asitava Kundu and the undersigned.

5. The special edition of the journal of the Circle Association- 'Sup-Voice' along with Hand Book on "Customer Grievance Redressal Mechanism" and an app named 'SAMPRIKTO' were released by Janab Md. Saad Imteyaz Hussaini, General Manager (North Bengal & Sikkim), Kolkata Circle and alongwith other senior functionaries.

**Shubhajyoti Chattopadhyay**

General Secretary

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# State Bank of India Officers' Association

(BENGAL CIRCLE)

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: 2 :

6. The undersigned in his welcome address heartily greeted the dignitaries, SBIOA seniors, the representatives of the Press and Electronic Media and the members who attended the meeting from nooks and corner of the Circle. During his welcome address, he congratulated the members for their wholehearted presence in large numbers maintaining COVID-19 protocol. He said that SBIOA (Bengal Circle) was a progressive Trade Union, which focuses on activities to foster the growth and development of the institution as well as to espouse the cause of the membership. SBIOA (Bengal Circle) has also been undertaking numerous social welfare activities across West Bengal, Sikkim and Andaman & Nicobar Islands throughout the year especially during COVID-19 pandemic. He briefly touched upon the activities and achievements of the Circle Association and also highlighted the various issues taken up during the CNC meetings. The undersigned urged upon mobilizing public support to raise strong resistance against privatization of PSBs and other anti-people policies of the present government. He concluded his welcome speech wishing the year 2021 be the year of joy and year of fight to retain the rights of the members and association.

7. Janab Md. Saad Imteyaz Hussaini, General Manager (North Bengal & Sikkim), Kolkata Circle, congratulated and thanked the officers' fraternity for the yeoman services rendered by them during pandemic and achievement of Circle as it remained amongst the front runners in MD ranking matrix. He thanked Circle Association for many of its initiatives and the active participation of officers. He reiterated the importance of customer service and urged on migrating bank's business on digital platform, improving compliance culture.

8. Comrade Soumya Datta, General Secretary, AIBOC & AISBOF during his address expressed happiness for the wholehearted participation of members. He warmly congratulated the Circle Association for the massive gathering during these trying times. He shared the arduous journey of recent wage revision which finally was signed on 11<sup>th</sup> November, 2020. He acknowledged with sincere appreciation the pivotal role played by Comrade Sunil Kumar, former President of AIBOC and also acknowledged the positive approach of Shri Alok Kumar Chowdhary, DMD Finance, the then Chairman of the working group for officers in clinching many new benefits to the Officers' fraternity through the 8<sup>th</sup> Joint Note. He called upon the fraternity to be in readiness for the upcoming challenges of privatization of Public Sector Banks. He gave a clarion call to resist this anti-people initiative of the Government by mobilizing public support. Highlighting the services rendered by the PSBs to the people and the Government, he stated that it was actually a "**Bank Nirbhar Bharat**". He also made it categorically clear that AIBOC will be fighting tooth and nail to resist Govt.'s move towards privatization of PSBs. He lauded the HR initiatives of Bank during COVID-19 pandemic when 215 employees as on date succumbed to the deadly virus. Appreciating the publication of Handbook on Customer Grievance Redressal Mechanism, he urged on being courteous to the juniors, peers and subordinates in the workplace as well as to all customers to enhance the brand image of the bank. He appreciated the functioning of the Circle Association under the new team of Comrade Asitava Kundu and the undersigned in taking the Circle Association forward. He concluded wishing a grand success of the meeting and formally inaugurating the meeting.

9. Com. Deepak Kumar Sharma, President (AISBOF) mesmerized the gathering by his prolific oratory skills. He admired and appreciated the participation of large number of members of the Circle Association in the Annual General Meeting. He appreciated the publication of various Handbooks by the Circle Association, which not only helped the members in increasing their knowledge base but would also help in rendering better customer service. Referring to Chairman's message of "*Positivity*", he urged the membership that the positive approach should prevail in all walks of life by adopting Work Life Balance, dignity and respect to all. He appreciated the role of AIBOC under the stewardship of Comrade Soumya Datta for the decent wage revision and that also during the Pandemic. He appreciated the PLI; 5/7 days leave encashment, enhancement of Banks' share in NPS, increase in family pension and so many other things in the 8<sup>th</sup> Joint Note. He briefed the members about the pending issues including financial and non-financial which they had raised with the Management of SBI during their visits to the Corporate Centre. He denounced the acts of the Bhopal administration, who had forcibly sealed a branch of our Bank. He appreciated and congratulated the members as well as the leaders of Bhopal Circle for the end result of the agitation against the local administration. AISBOF had a glorious tradition of standing up to every atrocity and this time also we fought and won. He alerted all the members present in the auditorium about the move of the central Government for privatizing two public sector Banks. He told the gathering that our Government had an agreement with IMF for privatizing all the Public sectors in the year 1991 and this move of the present government is one step ahead in the same direction. He appreciated the role of Public sector Banks in the development of this great country. He appealed to all present to remain united and attend to every call given by the Associations for saving the Public sector Banks. At the end he congratulated the leadership as well as all the members of the Circle Association for the wonderful gathering and wished them success for the 55<sup>th</sup> Annual General meeting.

10. Comrade Sashidhar Choudhary, Vice President, SBISA (Bengal Circle), greeted the congregation and extended fraternal support.

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: 3 :

11. Comrade Sanjay Das, Secretary, AIBOC (West Bengal State Unit), appreciated the theme of the meeting “**Let us dare to do**” and urged upon fighting against move of privatization of PSBs with public support.

12. Comrade Dipak Kumar Basu, General Secretary, SBIPA(Bengal Circle), extended fraternal support, thanked AIBOC for taking up the issues of pensions and family pension and expressed confidence in AIBOC in taking forward the issues of retirees to a logical conclusion.

The open session of the meeting concluded thereafter.

**13. Business Session:**

13.1 Comrade Asitava Kundu, Circle President, presided over the business session after the house took pledge of the Circle Association. Reading out the notice and agenda of the meeting, he invited the undersigned to present his Annual Report before the house.

13.2 The undersigned presented his report narrating the importance of the meeting. Before he briefed the relevant portions of the report, the house observed one minute silence to pay homage to the personalities who breathed their last during the period under report. Appreciating the huge gathering in the meeting, he alerted that present government remained keen to implement its manifesto in a planned away taking the opportunity of pandemic. He firmly assured Comrade Soumya Datta, General Secretary, AIBOC & AISBOF, that SBIOA (Bengal Circle) would extend all sorts of assistance to the cause and call of AIBOC & AISBOF in combating the privatization of PSBs. To strengthen the organizational base, he emphasized on connecting each and every member and he also intended to serve the members not by sitting in Association office only. Acknowledging the contributions of the members and seniors, he appealed to implement the theme of the meeting “Let us Dare to Do” in true sense.

13.3 On being invited by the president of the meeting, Comrade Dipak Kumar Kundu, AGS (Finance), presented the Audited Statement of Accounts to the house.

13.4 Following members volunteered to discuss on the Secretary’s Report and Audited Statement of Accounts. All of them supporting the report and Statement of Accounts commented as follows:

- i. Comrade Priyankar Mondal from Raipurbar, highlighted the issues related to malfunctioning of CBS during EOD, promotion of Office365, maintaining TAT for staff related bills, UPI issues escalated to branches through OTMS, need for proper training relating to govt. business etc.
- ii. Comrade Rupam Halder from RASMEC, Durgapur, expressing his gratitude for decent wage revision proposed to from a group at LHO level to provide support through HELP DESK to the grass root level on different SME related issues. He also requested the leadership to publish handbooks on RFIA and Role of new Branch Managers. He expressed concern about checking of ISMOVVR.
- iii. Comrade Debananda Bhattacharya from LHO, Kolkata, mentioned the importance of Customer Service.
- iv. Comrade Sandeepan Roy from SME, New Alipore Branch, pointed out that SME Model was not implemented at Branch level properly as per extant norms of bank, Role of Forex Manager had been clubbed with Service Manager causing increase in customer complaints, practice of late sitting, working on Holiday/ Sunday prevailed in few branches/ offices, non-response to WhatsApp messages beyond 8:00 PM attracted adverse impact by the superiors etc.
- v. Comrade Abhijit Roy from Jhargram Branch expressed concerned over migration of loan files to RACC, lack of adequate infrastructure in RACC, Internal Customer Service.
- vi. Comrade Sreemoyee Chatterjee from SAMB-I expressed her grievances on HR issues for delayed settlement due to Location of HR department in Mumbai, CDS score, shifting of many departments to Mumbai from Kolkata.
- vii. Comrade Tashi Tshering from RBO, Gangtok, conveyed his gratitude for historic wage settlement and urged to strengthen our solidarity to combat the move of privatization of PSBs. He also requested to take up the TDS issues in Sikkim.
- viii. Comrade Biplab Kr. Das from Sodepur Branch appreciating the activities of the association, pointed out various lacuna of customer services mainly lack of proper technical support in time and pressure on Branches in day to day work.

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: 4 :

- ix. Comrade Ajoy Kumar Saha from RBO, Malda, expressed concern over multiple Mahalogin on same day, tussle between FI&MM and R&DB branches, Regulated working hours. He conveyed his gratitude to the leadership for excellent wage revision and publication of informative Diary and Calendar and urged on to fight against privatization.
  - x. Comrade Parag Gupta from IFB, Kolkata, raised the issues regarding scrapping of NPS, improvement of perquisites, reimbursement of cost of Dental and Eye treatments and oximeter, enhancement of ceiling of computer loan to staff, enhancement of compensation for working on Holiday, vaccination on priority basis to bank employees, independent line assignment for RMPB, option for reverting to SCP etc.
  - xi. Comrade Bikash Saha from RBO-2, Bidhannagar, highlighted the issues regarding undue pressure of management for pre-LCPC AOFs, unable to access locker where CIF was deduped, shortage of manpower, no recognition for improvement in Core business of bank, problem of frequent link failure. He also proposed to form a cell related to Social Media.
- 13.5 The undersigned in his reply to the discussions on Secretary's report addressed the issues pointed out by the members assuring that all issues would be properly taken care of by escalating to appropriate level. He requested the CRSs to provide a detailed write up on issues related to ISMOVVR early. He affirmed that Circle Association was always ready to fight against all challenges and urged upon the members not to indulge in any unethical instructions of the management and to work adhering to laid down System & Procedures of the bank.
- 13.6 The Secretary's Report and audited Statement of Accounts were accepted and adopted by the house unanimously.
- 13.7 As per Agenda no. 2 & 3 of the meeting, following resolutions and amendment in Bye laws were passed and adopted by the house unanimously:

**RESOLUTION NO. 1 : Appointment of Auditor** was proposed by Comrade Arun Kumar Roy, Deputy General Secretary and seconded by Comrade Barun Kumar Das, AGS in-charge, Kolkata:

**APPOINTMENT OF AUDITOR:**

The 55<sup>th</sup> Annual General Meeting of SBI Officers' Association (Bengal Circle) being held on Saturday, the 27<sup>th</sup> February, 2021 at Nazrul Mancha, unanimously resolves that S. K. Saha & Co., Chartered Accountants, be appointed as Auditor of the Association for the year 2021 at an annual remuneration to be decided by the Central Committee.

**RESOLUTION NO. 2 : Annual Return** was proposed by Comrade Subhas Chandra Mondal, Deputy General Secretary and seconded by Comrade Om Prakash Gupta, Asstt. Secretary, Finance:

**ANNUAL RETURN:**

The 55<sup>th</sup> Annual General Meeting of SBI Officers' Association (Bengal Circle) being held on Saturday, the 27<sup>th</sup> February, 2021 at Nazrul Mancha, Kolkata, unanimously resolves that :-

1. Com Subhas Chandra Mondal (ZO, Kolkata),
2. Com Arun Kumar Roy (RBO – I, Kolkata),
3. Com Dipak Kumar Kundu (LCPC, Kolkata),
4. Com Mithun Dutta (CPPC, Kolkata),
5. Com Ranga Nath Sanyal (ZO, Kolkata),

Be authorized to fulfil the necessary formalities in regard to 'Form-H' to be submitted to the Registrar of Trade Unions, West Bengal, as also 'Form F-1' relating to the amendment of Bye laws and Rules of the Association.

Amendment to Bye-Laws and Rules of the Association

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: 5 :

Thereafter, following amendment in Bye laws were proposed by Comrade Sabuj Mistry, Vice- President and seconded by Comrade Apurba Kumar Mondal, AGS in-charge Siliguri:

Rule No.	Proposed / Amended
8. Page No.5	<p style="text-align: center;"><b><u>SUBSCRIPTION</u></b></p> <p>Every member (including Associate Members) shall pay an admission fee of <b>Rs 250/-</b> and a monthly subscription of <b>Rs250/-</b> payable through HRMS as may be arranged by the Executive Committee from time to time of which <b>Rs15/-</b> shall be transferred to "The Welfare Fund"; The Executive Committee may, however decide to collect the said subscription otherwise from any member if this is considered expedient in special circumstances</p>
14. a) Page No. 7	<p><b><u>MANAGEMENT</u></b></p> <p>The Management of the day-to-day affairs of the Association shall vest in the Executive Committee which shall consist of;</p> <p>President, One Vice-President, One General Secretary, <u>Three</u> Deputy General Secretaries, Assistant General Secretary (Commensurate with the number of Administrative Zones) one for each Administrative Zone, <u>One Assistant General Secretary (FIMM)</u>, Two Assistant Secretaries, One Assistant General Secretary (Finance), One Assistant Secretary (Finance) and the Chief Regional Secretary of the Administrative Zonal Committees in their ex-officio capacity.</p> <p>However, the Central Committee shall have the right to increase the post of Assistant General Secretary in case of opening of any new Administrative Zone by the Management.</p>
24. Page No. 13	<p>The first meeting of the newly elected Central Committee and Administrative Zonal / Regional Committees shall be convened by the outgoing General Secretary within a fortnight from the declaration of the election result. In the event, the first Meeting of the Central Committee and Administrative Zonal/Regional Committees are not / could not be convened by the outgoing General Secretary within such time schedule, the outgoing President shall be competent to convene such meetings within a week from the expiry of the stipulated time schedule. In the event of not convening of such meetings either by the outgoing General Secretary or by the outgoing President within the stipulated time schedule, the Chairman of the Election Committee shall be empowered to convene the first meeting of the newly elected Central Committee and the meetings of newly elected Administrative Zonal and Regional Committees.</p>
30. Page No. 16	<p><b><u>NEW PARA</u></b></p> <p>The Assistant General Secretary (FIMM) shall exercise control and supervision over the FIMM Regions as will be directed by the Central Committee from time to time and shall assist the General Secretary and the Deputy General Secretaries in the performance of their duties.</p>
44. ii) 1. Page No. 21	<p><b><u>RULES &amp; OBJECTS OF THE WELFARE FUND:</u></b></p> <p>Death in harness. One time assistance of <b>Rs 2,00,000/- (Rupees Two lakh) only</b></p>

Both the Resolutions and amendment of bye-laws were unanimously approved by the house.

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*State Bank of India Officers' Association*

(BENGAL CIRCLE)

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: 6 :

13.8 Thereafter, as there was no other business to transact as per agenda no.4 of the meeting, Comrade President of the meeting requested Comrade Soumya Datta, General Secretary, AIBOC & AISBOF to address the house with his valuable advices.

13.9 On being invited by the President of the meeting, Comrade Soumya Datta, General Secretary, AIBOC & AISBOF, in his valuable deliberation, admired the Circle Association for the overwhelming gathering in the meeting maintaining protocol of COVID-19 with a structured display of organizational discipline.

He assured to take up the issues raised by the house to the corporate level for early resolution. He highlighted the issues of debarring promotion to officers who are attached with CBI investigation but no pending/contemplated disciplinary proceedings of bank against them and expected an early resolution by the management. While detailing on the residual financial issues, he said that enhancement of limit of Furniture & Fixture, Entertainment and Leased Accommodation were under embargo imposed by the Government. He advised to provide a write up on IT related matters for taking up with the management during upcoming Corporate NC meeting. He also emphasized on forming a dedicated Social Media group of the association to deal with present scenario.

In his speech, he urged on mobilizing support of Pensioners, Public by coming out on the street to protect their rights and achievements. He stressed on proving our existence in 2021 for which he advised to maintain the 3Ps i.e. Patience, Perseverance and Persistence to achieve our goal.

Acknowledging the wholehearted support of SBIOA (Bengal Circle) during the recently concluded Triennial General Council of AIBOC and other meetings of AIBOC and AISBOF in Kolkata, he concluded conveying greetings to the present leadership for the organizational activities of the Circle Association.

13.10 Meeting concluded with vote of thanks offered by Comrade Mithun Dutta, Asstt. Secretary to the house followed by rendition of the National Anthem.

**With revolutionary greetings,**

**Shubhajyoti Chattopadhyay**  
**(General Secretary)**

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**Shubhajyoti Chattopadhyay**

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