

# STATE BANK OF INDIA OFFICERS' ASSOCIATION

## (BENGAL CIRCLE)

(Registered under Trade Unions Act 1926-Regd. No. 6908)

1, STRAND ROAD, KOLKATA-700 001.

Phone: 2213-0663, 2213-0154, 2213-0665 (after 5.30 P.M.), Fax : (033) 2210-1684



e-mail: [sbioabengalcircle@gmail.com](mailto:sbioabengalcircle@gmail.com)  
[www.sbioabengal.com](http://www.sbioabengal.com)

Circular No. 08/2022

Date : 05.01.2022

### To All Members (Please Circulate)

### 41<sup>ST</sup> ANNUAL GENERAL MEETING ADMINISTRATIVE ZONAL COMMITTEE, KOLKATA

The 41<sup>st</sup> Annual General Meeting of Administrative Zonal Committee, Kolkata functioning under SBI Officers Association (Bengal Circle) was held today on 12<sup>th</sup> December, 2021 (Sunday).

The General Secretary ABOC and AISBOF Com. Soumya Datta, Circle President Com. Asitava Kundu, Vice President, Com. Sabuj Mistry, SBIOA (Bengal Circle), DGS Com. Subhas Chandra Mondal, DGS Com. Arun Kumar Roy, DGS Com. Kusal Chaudhuri, AGS (In Charge (Kolkata) Com. Pritikana Saha, Asst. General Secretary SBISA Kolkata Com. Kanishka Mukherjee, Zonal Secretary SBI Pensioners Association Com. Amit Kumar Dey Sarkar, Chief Guest of the meeting DGM (B&O), Kolkata Module Shri Siddhartha Sankar Dash and the undersigned along with more than 500 members, SBIOA Seniors and guests have attended the meeting.

The opening session was started at 10:00 a.m. with flag-hosting amidst loud slogans and lighting the ceremonial lamp by dignitaries, Chief Guest, Central Committee Members, SBIOA seniors in presence of all the other general members of our Circle. Com. Moitree Chowdhury and Com. Manas Ghosh, anchors of the meeting, started the meeting by welcoming all the leaders, dignitaries and members present in the meeting and it was followed by the Launch of the Music Video "**Bank Bachao Desh Bachao**" presented by cultural wing "**SRIJAN**" of AZC Kolkata, Written and Music composed by Com. Arindam Naskar and Sung by Com. Anirban Chakraborty. Thereafter, another brilliant presentation by Srijan, Dance performed of Com. Soumyanetra Biswas Roy with the song "O Amar Desher Mati". All the dignitaries are welcomed with saplings.

Thereafter, deepest Condolences were expressed for the unfortunate deaths of the fellow Comrades and other eminent personalities during the year.

A well compiled digital presentation was played to showcase the welfare activities of Kolkata Administrative Zonal Committee followed by the felicitation of Com. Aftab Mullick and Com. Krishnendu Nag for Blood donation. Under social activity, AZC Kolkata extended some monetary support and felicitated Kumari Arpita Mondal from the village Basoara, Bankura, a student of Class XI and Kumari Rikta Roy, MBBS student for their indomitable desire for study, despite their financial and social challenges.

#### Shri Sidhartha Sankar Dash, DGM B&O Kolkata Module:

He started with praising Kolkata AZC Medical Team for their unforgettable contribution during, medical emergencies of Officers, Award Staff, Pensioners and their family members and relatives. He spoke about chalking out everyone's own dream and asked everyone to take the first step to fulfill that dream. He requested all to work as a Team and do their work effectively. Everyone should work like a Leader. He discussed the term EACH (Empower, Accountable, Courage, Humility) Factor to become a Leader. He said that SBI believed in CUSTOMER FIRST policy. Any technical issue need to be raised to the higher authority immediately. All CCTV footages are to be kept on record, if Audit continues upto late night. By working together we will feel pride to be a part of this institution. He discussed how, "Per employee business" is less in SBI, compared to other private sector Banks. We should keep our focus on EARN MORE TO SPEND MORE. Lastly he said, if you want to give light to others, you would have to glow yourself.

#### Com. Soumya Datta, General Secretary ABOC and AISBOF:

He started with discussing the success of the People's rally organized from Hazra More to Gyan Mancha on the very day in support of "**Bank Bachao Desh Bachao**" Movement. He (in reply to DGM (B & O) Sir) declared his dream to march for "**Bank Bachao Desh Bachao**". Leaders can be made by delegation only, he said. Despite making profit (than all other PSU Banks), SBI is not extending many overdue facilities to the officers. Customer service should be the priority to win people's support for our movement and every member should think twice before saying NO to the customers. 85% of the Award Staff opted out from the Promotion Exams considering the poor service conditions of Officers. There are serious problems with the HR policies in SBI. Malpractices adopted by the controllers to win the number game, must be stopped. It is more a political decision rather than a financial decision to merge banks. He described how he got

**Shubhajyoti Chattopadhyay**

General Secretary

Mobile : 9434551152

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tremendous support from common people during the Bharat Yatra for “**Bank Bachao Desh Bachao**” Movement. He remembered the support from the farmer-families for “**Bank Bachao Desh Bachao**”, at a small village near Varanasi. He hoped that the upcoming Bank Strike on 16<sup>th</sup> and 17<sup>th</sup> December, 2021 for “**Bank Bachao Desh Bachao**” would be a grand success. He discussed how Honorable Chief Minister West Bengal Smt Mamata Banerjee extended her support in favour of Bank Bachao Desh Bachao Movement. (She agreed to raise the issue in the Parliament and informed the same in writing in a letter to our Association). He appealed everybody to join the Bank Strike on 16<sup>th</sup>& 17<sup>th</sup> December 2021 and to make it a grand success.

## **Com. Kanishka Mukherjee, Asst. General Secretary SBISA Kolkata:**

He praised the work of the Medical unit. He appreciated how officers and award staff are working together for all medical emergencies of the members. He said the main reasons of opting out for promotional exams by Award staff for poor service conditions of Officers. Officers are called to offices on holidays and compelled for late-sitting. If I am the I of SBI, You are the U of UNION. (SBI is the Eagle of Banking industry, when other are taking shelter, SBI fly high.) SBIOA and SBISA are the two wings of SBI. He appreciated the harmonious trade union culture of SBI. He discussed the negative impact of Banking Bill Amendment Act.

## **Com. Amit Kumar Dey Sarkar, Zonal Secretary SBI Pensioners Association:**

He thanked AZC Kolkata for the invitation to attend the meeting. He appreciated the speech of Com Soumya Datta. He thanked Com Somnath Mukherjee, President AZC Kolkata, and Com. Ranganath Sanyal, CRS Kolkata for organizing the meeting. He said, Pensioners had worked for the organization for 30-35 years, they should be acknowledged by the Branch Staff. He reminded that one day all would be the part of the SBI Pensioners Association.

After open session of the meeting concluded, the Business Session was conducted by Com Somnath Mukherjee, Zonal President AZC Kolkata.

Com. Somnath Mukherjee, Zonal President AZC Kolkata read out the Notice of the meeting before the house and thereafter requested the house to take the SBIOA Pledge.

Agenda of the Meeting:

1. Adoption of Secretary's Report and Audited Statements of Accounts for the year 2021.
2. Adoption of resolution, if any.
3. Organizational matters.
4. Miscellaneous.

As per agenda No 1, he requested Com. Ranganath Sanyal, Chief Regional Secretary, AZC Kolkata Module to present his Report before the House for discussion and adoption.

Com. Ranganath Sanyal, Chief Regional Secretary, AZC Kolkata Module presented the report by reading out significant portions of the report due to time constraints with due permission of the house.

On being invited by the president of the meeting Com. Ashish Kumar Sinha, Zonal Treasurer presented the Audited Statements of Accounts for the year 2021. Comrade President invited discussion and adoption of the Secretary's Report.

## **Com. Soumyajit Majumdar (Park Street Branch)**

He started with supporting the Secretary's Report and the Audited Statements of Accounts for the year 2021. He said that he wholeheartedly supported Bank Bachao Desh Bachao Movement. He described how Adani had signed an agreement with SBI (The largest Lender) to Co-lend the Farmers. It is a back door conspiracy of Govt. to leave the poor farmers at the mercy of corporate houses. Another same type of conspiracy is happening against the bankers by engaging Reliance Jio to provide Networking services to SBI. He is worried what will happen if these ADANI-AMBANI get a hold of the customer data available with the Bank. He said, Victory of Farmers had inspired us to fight against the Govt. policy of Privatizing profit making PSUs and to make good the losses from tax payer's money. He appealed everybody to join the Bank Strike on 16<sup>th</sup>& 17<sup>th</sup> December 2021 and to make it a grand success.

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**Com. Dibakar Sarkar (Harish Mukherjee Road Branch)**

He supported the Secretary's Report and the Audited Statements of Accounts for the year 2021. He requested everyone to be a part of Bank Bachao Desh Bachao Movement. Our Bank Bachao Desh Bachao FB pages got likes around 59 thousand, where as our employee numbers remained more than 2.5 Lacs, which showed that many of us were yet to 'like' the page. He raised the issue of Transaction SMS related problems faced by our customers. It remained difficult for our Service Managers to resolve those SMS issues. He said our Bank's service providers are very reluctant to attend down-Swayam-machines, ATMs. The YONO servers remains down frequently. Bank should think to penalize these service provider companies citing the customer inconvenience. At the end, he said LOGIN DAYS had lost its Charm as every day now proved to be a Login day. This menace needed to be stopped and Login days should be called judiciously.

**Com. Rupam Haldar (SMECC Kolkata)**

He supported the Secretary's Report and the Audited Statements of Accounts for the year 2021. He raised the issue related to the Role Based Certification program of the Bank. If somebody continues to be posted in the same role, why Bank is not allowing him to do the Certification Course of the same role? Every Scale II and above officeris given an option to choose a JOB FAMILY. But the Job Family concept was never implemented in SBI. Why Bank is spending so much to create such concept and not implementing it. Who would be held responsible for these failures and losses? Why should we do any other work outside the our CDS KRA? He appealed everybody to join the Bank Strike on 16<sup>th</sup> & 17<sup>th</sup> December 2021 and to make it a grand success.

**Com. Asit Roy (LCPC, Kolkata):**

He supported the Secretary's Report and the Audited Statements of Accounts for the year 2021. He described how the officers at LCPC were attending numerous call a day from the branches for their LCPC related query. There should one dedicated service desk a team of officers at LCPC to attend the Branch queries. Pre and Post LCPC Account Opening Forms are to be prepared with utmost care by branches. He adviced all to not to mis-sell JV Products to customers. All members should avoid late-sitting at offices. He appealed everybody to join the Bank Strike on 16<sup>th</sup> & 17<sup>th</sup> December 2021 and to make it a grand success.

**Com. Ranga Nath Sanyal, Chief Regional Secretary, AZC, Kolkata:**

He replied all module related issues raised by the members suitably. He addressed the gathering with a story of a small bird who was trying to control a wild fire by throwing water to it. He said "**Bank Bachao Desh Bachao**" happened to be a nonpolitical movement like the Farmer Movement. Every member should join our FB & Twitter Campaign. Members should use the SBIOA SAMPRIKTA APP, read the Empowerment series, Alert Series. Sunday- Holiday working must be approved by the DGM of the Module in the first hand. He said that the Service Managers were always surrounded by the customers when other staff were sitting relatively free. Now a days there are multiple Controllers (officers from RBO, ZO, LHO) for the Branches. These issues needed be looked into. He described how our Defense Team, Medical Team and Digital Teams were functioning. He appealed everybody to join the "**Bank Bachao Desh Bachao Movement**". He said the Bank Strike on 16<sup>th</sup> & 17<sup>th</sup> December 2021 should be treated like Login Days. Now, let's come forward and make it a grand success.

The house unanimously passed the Secretary's Report and Audited Statement of Accounts presented for adoption.

**Com. Pritikana Saha, Asst. General Secretary, Kolkata:**

She elaborated the need of rallies in any Trade Union Movement. The current generation should be encouraged to engage in different activities of the Association. She appealed all the young comrades to come on the streets to protest against the Bank-Privatization. She appealed everybody to join the Bank Strike on 16<sup>th</sup> & 17<sup>th</sup> December 2021 and to make it a grand success.

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**Com. Asitava Kundu, President SBIOA (Bengal Circle):**

He started with discussing the success of the People's rally organized from Hazra More to Gyan Manch in support of Bank Bachao Desh Bachao Movement. He said Bank had implemented FIMM last year which was a big flop and it was scrapped in just one year. CDS would also see the sunset in near future for the same reason. Who would be blamed for these losses? Who would be charge-sheeted for the huge infrastructure cost incurred to implement the failed concepts. He said the personal incentive was stopped due to the continuous efforts of our Association. Our Circle Defense Team and Medical Team are very strong. He questioned why AOs and RBOs were conducting Physical P review Meetings regularly whereas the Training centers were closed to maintain Covid protocol. He shared the concerns of our Chairman, discussed in the last VC with our Circle Association and the issues at the recently held CGM Conclave at Goa. He said, cases were reported to the Circle Association that some Auditors were placing unethical demand from the new Branch Managers including woman Branch Managers. Our General Secretary has visited ZIO and reported these issues. GM, ZIO has ensured to look into the matter seriously. According to him, if Public Sector Banks are privatized there will be no bank to lend to the small farmers, traders, poor students. He appealed everybody to join the Bank Strike on 16<sup>th</sup> & 17<sup>th</sup> December 2021 and to make it a grand success.

The undersigned in his deliberation said that as his turn came at the last, so he felt like a night watchman in cricket ground. Bank has values called STEPS (Service, Transparency, Ethics, Politeness, and Sustainability). Many Controllers has forgotten the value politeness and misbehaving with the officers. The main reasons of these misbehavior may due to the misbehavior they are facing from their bosses. This chain is to be broken to implement the STEPS in SBI. He shared one incident where a P review was held upto 11 PM. Our Association interfered and protested against this menace and stopped the meeting by escalating the matter to the Higher Management. Our Association would send a letter to the CGM Madam describing how the controllers were asking officers to attend office on Sundays and Holidays recklessly without proper approval and compensation. It would also include the incidents of misbehavior taking place in different pockets in our Circle. He said, bank had unilaterally issued a circular to stop 5-in-1 benefit of Officers who could not complete the Mandatory Learning and Certification Program. 5-in-1 is extended to the employees for the convenience of the Bank. If 5-in-1 is stopped, the employee can submit his official SIM to the HR Department. The Bank is now issuing numerous baseless explanation calls to officers badly effecting the moral of the officer community. Branches are running with acute officer shortage. Bank has engaged a private company to make an employee survey for Manpower Planning. That company has provided a Manpower Planning which can be compared to the Duckworth Lewis method in cricket. The faulty manpower planning reduced the number of officers required to run a Branch which badly affected the customer service and damaged the reputation our Bank. It put the officers under great distress as every officer is overburdened with work. The social and family life of the officers are shattered. Officeris not getting 'Leave' even for his/her marriage. Moreover, controllers are putting unethical pressure on the officers to fulfill their own promotional aspirations. 85% of the Award Staff are opting out from the Promotional Exams after watching effects of the poor Service Conditions of the officers. Our Circle Association would raise all these issues to the top management and demand changes in our service conditions. Lastly, he appealed everybody to join the "**Bank Bachao Desh Bachao**" Movement and upcoming Bank Strike on 16<sup>th</sup> & 17<sup>th</sup> December 2021 to ensure grand success of both the movement and the strike call..

As there was no other issues/ Agenda to discuss for consideration, the meeting came to its end. The Meeting was concluded with vote of thanks by Com. Anirban Chakraborty AZC Member, Kolkata. He thanked all the Circle Leadership, Guests, Activists, Pensioners and general members present in the meeting. He also thanked all who put their efforts to make the meeting successful. The meeting was concluded with the rendition of National Anthem "**JANA GANA MANA....**".

**AIBOC ZINDABAD  
AISBOF ZINDABAD  
SBIOA ZINDABAD  
OUR UNITY ZINDABAD  
BANK BACHAO DESH BACHAO**

With revolutionary greetings,



**Shubhajyoti Chattopadhyay  
(General Secretary)**

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**Shubhajyoti Chattopadhyay**  
General Secretary  
Mobile : 9434551152