

STATE BANK OF INDIA OFFICERS' ASSOCIATION

(BENGAL CIRCLE)

(Registered under Trade Unions Act 1926-Regd. No. 6908)

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To All Members (Please Circulate)

23rd ANNUAL GENERAL MEETING **ADMINISTRATIVE ZONAL COMMITTEE, HOWRAH**

The 23rd Annual General Meeting of SBI Officers' Association (Bengal Circle), Administrative Zonal Committee, Howrah was held on 10th December, 2022 (Saturday). The meeting started at 10:30 a.m. amidst enthusiastic slogans with hoisting of flag of State Bank of India Officers' Association (Bengal Circle) followed by paying tribute to the martyrs by the Chief Guest Shri Debadarshi Tripathy, Deputy General Manager (B&O) Howrah and Comrade Arun Kumar Bishoyi General Secretary, Bubhaneshwar Circle and DGS, AISBOF, inaugurator of the meeting in presence of Comrade Asitava Kundu, President SBIOA(BC), Comrade Sabuj Mistry, Vice- President SBIOA(BC), two Deputy General Secretaries of the Circle Association Comrade Subhas Chandra Mondal and Comrade Arun Kumar Roy, Comrade Subir Chaudhuri, AGS in-Charge Howrah, the Chief Regional Secretary of the Module Comrade Indranil Pyne and the Zonal President Comrade Partha Ghosh, SBIOA Seniors and members from every nook and corner of the Module and the undersigned.

Comrade Sukant Saha and Comrade Reshmi Sengupta anchored the program and welcomed everyone present in the meeting. They invited the dignitaries and management functionaries on the dais one by one and they were offered saplings. After lighting up the ceremonial lamp by the Chief Guest, leadership on the dais and SBIOA Seniors present in the meeting, a vibrant opening song was performed by Comrade Priyanka Bhattacharya, and Shri Chandan Chatterjee and his group from Chandanagore.

After formal inauguration of the meeting, Comrade Indranil Pyne, Chief Regional Secretary, AZC Howrah in his address extended a hearty welcome to all the dignitaries on and off the dais, leaders of the Central Committee, leadership of other Modules and members. He highlighted different problems that officers were facing in their daily work. He also discussed about work life balance, working on Holidays etc.

Shri Debadarshi Tripathy, DGM (B&O), Howrah, the Chief Guest of the meeting, thanked all officers of the Module for rendering good quality customer service and discussed about multiple hurdles bank was facing. He expressed his concern on various aspects and also discussed other issues like decreasing deposit base, completing different tasks timely at branches, improving profitability of branches through innovative ways, managing NPAs and updating knowledge base of the officers continuously.

Inaugurator of the meeting Comrade Arun Kumar Bishoyi, greeted the house and delivered a befitting speech on the evolution of trade union and its vibrant effect on the work culture of the officers' fraternity.

Business session of the meeting started with the pledge taken by all the members present in the meeting followed by reading out the Notice of the meeting and its agenda by Zonal President, Comrade Partha Ghosh. As per agenda No 1, Comrade Indranil Pyne, CRS was requested to present his annual report before the House for discussion and adoption.

After the house observed one minute silence to pay respect to the departed personalities during the year, Comrade Pyne read out only the pertinent points of the report after taking permission of the House, due to time constraints.

Thereafter, Comrade Rahul Majumdar, Zonal Treasurer presented the Audited Statements of Accounts to the house for discussion and adoption.

Following members delivered their valuable opinion on the Secretary's Report and Audited Statement of Accounts:

Comrade Biswajit Pal, Shibpur Branch, highlighted the issues faced in Branch in CBS, technical areas and its limitation, feeding data in NFS, small ticket PAPLs, problems in activation of YONO due to mandatory use of Android 9 platform unlike other Banks' application. He expressed his concern over poor state of work life balance, manipulation in business figure which was nothing but window dressing.

Shubhajyoti Chattopadhyay

General Secretary

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Comrade Himanish Bhadra, Zonal Office Howrah shared his valuable opinion on various matter like timely attendance in office, importance of our unity etc. He reposed his faith on the vibrant leadership of our SBIOA and promised to respond to at any call of the Association unitedly.

Comrade Mithilesh Jha, Zonal Office Howrah expressed his view on the importance of due vigilance on any unauthorised transaction and it's proper handling. He requested the other fellow comrades to follow the SOP put in place for their concerned assignment. He also discussed about various types of issues with AEPS, INB and fraudulent transactions.

Comrade Debashis Chakraborty, Regional Business Office, Midnapore, appreciated countless activities of the Association carried on throughout the year.

Comrade Gaurav Roy, Haur Branch, highlighted importance of Bank Bachao Desh Bachao campaign and perils of privatization.

All the orators wholeheartedly supported Statement of Accounts and Chief Regional Secretary's Report.

Comrade Indranil Pyne, Chief Regional Secretary, urged upon the members to strictly follow the Circular and SOP for attending office on holidays, and that too if it was extremely necessary. He expressed his grave concern about menace of WhatsApp messages. He also mentioned that Association had been pursuing for introduction of one non banking day in single officer rural branches.

The house unanimously adopted the Secretary's Report and Audited Statement of Accounts.

Comrade Subir Chaudhuri, AGS in-charge, in his speech invited all the members to join the Circle Annual General Meeting en masse on 28 January 2023. He also appreciated the quality of the posters/ slogans displayed/raised at the meeting and the message they conveyed. He also praised the compactness of the well organised meeting and the overall arrangement.

The Circle President, Comrade Asitava Kundu expressed his concern about the customer service in branches and about service towards internal customers. He also expressed his view on the true role of controllers and on the functioning of officers in Human Resources Department who remained pre occupied with other types of work, leaving a very little scope to perform their own designated role. He also expressed his concern about the worth of goodwill of SBI which is the most crucial component in our Annual Balance Sheet. He also stressed on the importance of work life balance and spending quality time with family and friends which ultimately proved to be the key factor to improve the quality of human resources.

The undersigned precisely shared several incidents regarding frauds and the related consequences officer had been facing due to imprudent reliance on external agencies or due to negligence in following systems and procedures of the Bank. He also cited some cases how Association was taking proper steps to safeguard the members. He discussed about working on holidays, misbehavior of controllers with the internal customers, mis-selling of CVE products etc. He briefly described the major areas mentioned in Charter of Demands including several facilities exclusively for women comrades. He also discussed about improvement in vacation policy, clear definition of 'station', implementation of 5-day week that too in true sense and spirit etc.

The meeting was concluded with the vote of thanks proposed by Comrade Tarak Malick, Assistant Zonal Secretary, AZC Howrah followed by National Anthem.

With revolutionary greetings,



Shubhajyoti Chattopadhyay
(General Secretary)

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