

STATE BANK OF INDIA OFFICERS' ASSOCIATION

(BENGAL CIRCLE)

(Registered under Trade Unions Act 1926-Regd. No. 6908)

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To All Members (Please Circulate)

39th ANNUAL GENERAL MEETING **ADMINISTRATIVE ZONAL COMMITTEE, SILIGURI**

The 39th Annual General Meeting of Siliguri Module was held at Central Park Hotel, Siliguri on 04.12.2022 with massive participation of all the comrades coming from every nook and corner of the Module which stretches from the snow clad hills of Sikkim, Darjeeling to the lush green tea gardens and forests of Dooars and the areas of Malda and Dinajpur. The entire atmosphere was charged with expectations. The members from the hills had attended the program clad in their traditional attires, which changed the complexion of the venue.

The leaders, dignitaries, guests and above all, the members were welcomed amidst the reverberating slogans which kindled the militant spirits of the members assembled at the venue. Flag hoisting was followed by offering tribute to martyrs. An informative display of pictures in the form of a wall magazine was inaugurated, which depicted plethora of activities undertaken by various Regions of the Module.

The young trio Comrade Abha Kujur, Comrade Ankita Chakraborty and Comrade Subhankar Das welcomed the dignitaries, President of the AZC Siliguri Comrade Debanta Goswami, Chief Regional Secretary, Comrade Aritra Saha, Chief Guest, DGM (B & O) Shree Virendra Singh, Inaugurator of the meeting General Secretary AIBOC, President AISBOF, General Secretary North East Circle Comrade Rupam Roy, Circle President Comrade Asitava Kundu, two DGSs Comrade Arun Kumar Roy and Comrade Subhas Chandra Mondal, AGS (Finance) Comrade Dipak Kumar Kundu, AGS in charge Siliguri Comrade Lakpa Tshering Yolmo and the undersigned in a befitting manner. They were also offered saplings. The meeting was inaugurated at 10:30 am with the lighting of the ceremonial lamp and sonorous musical rendition by the Culutral Wing of SBIOA (BC) and NGO Onnodhrupad.

Chief Regional Secretary Comrade Aritra Saha warmly welcomed all the members and briefly explained the current activities of our mighty Association.

DGM(B & O) expressed his pleasure for the invitation to get the opportunity to address all the officers of Siliguri Module in a single assembly. He congratulated all for the record profit in the last quarter. He reiterated the pivotal role of officers in rendering very good quality customer service and urged upon the house to make the Module complaint-free. He urged the officers present there to pursue for the solution to the grievance of customers rather than flagging an issue. He expected officers to attend office in time and adhere to time discipline by logging into the system well before commencement of business hours. He also assured the house of his all-out co-operation and amicable resolution to every HR matter.

Comrade Rupam Roy General Secretar, AIBOC and President, AISBOF discussed about current scenario of Banking sector supported by pertinent data. He conveyed his valuable opinion on connectivity issues which brewed several issues with rollercoaster effect like working on holidays, late sitting in office, unhappy employees and ultimately nearly 25% attrition in both officer and clerical cadre in last year. He also disseminated several business performance data of SBI vis-a-vis other banks', to establishe enormous potential of SBI. He also mentioned the components in Charter of Demand.

The Open session ended with felicitating the meritorious students in Siliguri Module by SBIOA Multi State Co-operative Credit Society Ltd.

Business session started with taking the pledge of SBIOA (BC) by all the members standing unitedly, led by the Zonal President Comrade Debanta Goswami. As per agenda 1, he requested CRS Comrade Aritra Saha to place Secretary's Report before the house for discussion and adoption.

Comrade Aritra Saha read out only the pertinent area of the Secretary's Report, taking permission of the members, for time constraint. He conveyed his gratitude to all members for their constant support and trust.

Comrade Surajit Chakraborty AZC treasurer placed the Statement of Accounts.

Zonal President Comrade Debanta Goswami invited willing comrades for deliberation on the Statement of Accounts and Secretary's report.

Comrade Koushik Mondal, RBO-1, Malda, highlighted on the issue of audit compliance, a time consuming matter which was impossible to comply with within the stipulated time frame and lack of manpower.

Shubhajyoti Chattopadhyay

General Secretary

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Comrade Bishal Pradhan, Sukanta Pally Branch, discussed about link/connectivity issue and its multi dimensional consequences. He also mentioned about digital fraud and the necessity of staff-training.

Comrade Deepanjan Mitra, RBO-3, Siliguri proposed log-in days to be announced by the Association for leaving office within 7:00 pm.

Comrade Dipak Sharma, Deorali Bazar Branch, proposed Bill approval as log-in day in HRMS.

Comrade Sanjay Kumar, Islampur Branch, described how link issue was impeding business opportunity. Comrade Bratin Dey, Marichbari Branch, proposed one non banking day in a week for the rural single officer branches.

Comrade Ranjeet Ghosh, SME Malda Branch, flaged the issue of deputation from single officer branches.

Comrade David Baroi, Jalpaiguri Branch, condemned the undue pressure for SBI Life business. He proposed recruitment of employees or apprentice to work exclusively for SBI Life or CVE products.

Comrade Pankaj Kumar, RACC, Gangtok, expressed the constarint of staff shortage in branches. Comrade Souptik Dam, Karnojora Branch, shared his views regarding log-in days.

Comrade Rahul Nandi, Kumargram Branch, suggested about real time data input into application in the system and discussed about the constarints of single officer branches.

While replying the issues raised the Chief Regional Secretary assured to take all the issues forward at appropriate levels for a logical conclusion.

The Assistant General Secretary in-charge Siliguri Module, Comrade Lakpa Tshering Yolmo appreciated all the arrangemensts of the well organised meeting.

Circle President Comrade Asitava Kundu praised the enthusiasm of the assembled comrades from different geographical locations and difficult terrains. He expressed concern about the mis-selling of Mutual Fund and SBI Life products which was encroaching our deposit business. He added that an organisation like SBI with a history of more than 200 years now felt the need to have an Ethics wing under the aegis of Chief Ethics Officer. He expressed his dissatisfaction on the Bank's policy of rewards and recognition, promotion and payment of incentive schemes.

The undersigned appreciated the impeccable arrangement of the meeting and hosting of the well organised august gathering comprising of members from far flung corner of Siliguri Module. He took pleasure and pride to share the fact that Bengal Circle was one of the few Circles which had been continiously organising Annual General Meetings on yearly basis starting from the very grass root level, i.e. from Unit Committee level. He also shared his pleasant experience of Regional AGMs and other meetings where every member reposed their faith and belief on the leadership with their valuable presence and deliberations. While officers were grappling with numerous issues on account of limited staff strength and spending every day under duress, fraud and lapses were sneaking into branches under the shadow of this crisis. Young officers were being terminated and many officers were accused of lapses and had been inflicted punishment. In this regard Circle Association had been trying hard to stand by them to extend a quantum of solace during the hour of need.

Every branch in the entire Bengal Circle was visited by the leadership in person which attributed to the success of the meeting. Every issue percolated from different branches were flagged to the competent authority by the AZC and Circle leadership .

Working on Sunday/holiday was also another menace. The undersigned urged upon the house to avail compensatory leave in place of compensation in monetary term. In this connection, he also demanded the compensatory leave be converted into Privilege Leave. He disseminated the pertinent component in Charter of Demand which was unique this time. A plethora of women officers' issues like flexible working hours, work from home, extended maternity leave, menstrual leave etc. has been incorporated.

The undersigned greeted and reminded the august gathering of more than 600 comrades that SBIOA (Bengal Circle) had a glorious tradition of standing up to combat every atrocity and believed that it would be possible to overcome all the hurdles through the concerted support of all stakeholders.

With revolutionary greetings,



Shubhajyoti Chattopadhyay
(General Secretary)

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