

STATE BANK OF INDIA OFFICERS' ASSOCIATION

(BENGAL CIRCLE)

(Registered under Trade Unions Act 1926-Regd. No. 6908)

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To All Members (Please Circulate)

THE 44TH ANNUAL GENERAL MEETING OF ADMINISTRATIVE ZONAL COMMITTEE, BIDHANNAGAR AT RABINDRA BHAVAN, KHARDAH ON 23.11.2024

The 44th Annual General Meeting of State of India Officers' Association (Bengal Circle), Administrative Zonal Committee, Bidhannagar was held on 23rd November, 2024. The meeting commenced at 10:30am with mind blowing digital presentation on women empowerment at various sections of our society followed by recitation and opening songs, performed by the members of the cultural team of Bidhannagar.

Comrade Nisha Jaiswal and Comrade Anjushree Mukherjee, two activists, who anchored in the opening session, invited the leadership and dignitaries who were greeted with saplings and flower bouquet. Comrade Amaresh Vikramaditya, General Secretary, SBIOA(Patna Circle) graced the meeting as inaugurator and Sri Ashutosh Kumar, DGM(B&O), Bidhannagar module was present as Chief Guest of the meeting. After lighting of the ceremonial lamp by the guests, the SBIOA Seniors along with the undersigned, Comrade Chandan Mukherjee, Chief Regional Secretary of the module welcomed all dignitaries, Central Committee leaders and SBIOA seniors with his welcome speech. He also welcomed all members and office bearers from other modules to the meeting.

Sri Ashutosh Kumar, DGM(B&O), Bidhannagar module in his address to the gathering expressed his concern for the growth and development of the module. He reiterated the need to focus on customer service, not only for external customers but also for internal customers. He stressed on maintaining work-life balance and for such reason he advised to get the clerical job by award staff in a polite manner. He also advised everyone to be vigilant and not to do any unethical work.

Comrade Amaresh Vikramaditya, General Secretary, SBIOA(Patna Circle) and inaugurator of the meeting expressed his gratitude for being invited in the meeting. Appreciating the vibrancy of SBIOA(Bengal Circle), he suggested that there should be an executive health check up login day because members should take care of their health. Emphasizing on the need of women empowerment, he referred to the historic wage revision which was settled without strikes and salary cuts. He gave an insight into the hard work of AIBOC leaders in clinching the historic settlement only after inclusion of the 5 day work week clause. He mentioned that AIBOC recently issued a letter to the Department of Financial Services regarding recent circular on PLI to scale 4 and above officers which was nothing but a divide and rule policy of the Government.

Comrade Saroj Das, Zonal President, conducted the Business Session after the house took pledge of the Circle Association. He Read out the notice and agenda of the meeting.

Thereafter, Comrade Chandan Mukherjee, Chief Regional Secretary of the module presented his annual report after the house observed one minute's silence for the departed personalities during the period under report. Appreciating the leadership for historic 9th Joint Note and clinching of long pending Special Pay, he acknowledged the contribution of four pillars of the Circle Association namely SBIOA Multi-state Cooperative Credit Society Ltd., SBIOA Academy, Defence Cell, Medical Team. He expressed his deep concern about internal frauds.

On being invited by the President of the meeting, Comrade Swadhin Halder, Zonal Treasurer, presented the Audited Statement of Accounts to the house for discussion and adoption.

Following members volunteered to discuss on the Chief Regional Secretary's Report and Statement of Accounts. All of them supported the report and the Statement of Accounts and expressed their views and concerns as follows:

- i) Comrade Bijoy Pratap Das from Region-1, Bidhannagar expressed his concern about single officer branches in the Region and requested the leadership to look into man power planning.

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- ii) Comrade Indranil Bandopadhyay from Region-2, Bidhannagar, expressed his grievances on faulty man power planning, stopping of JAIB/CAIB increment due to opting out of promotion, delay in fitment for officers on promotion. He suggested for digitization of Cooperative loan.
- iii) Comrade Rajdeep Das from Region-2, Bidhannagar, stated that new current account circular posed problems for single officer branch managers to follow meticulously, faulty PABL leads were being repeated increasing burden on the branches.
- iv) Comrade Somdipta Banerjee from Region-5, Bidhannagar, expressed his concern on cash remittance due to poor Cash Van availability at far away branches from Currency chest, CSP accounts for branches, non-posting of DBM at Karimpur ADB. He suggested for inclusion of a snapshot of module performance parameters in the Chief Regional Secretary's report, new CAC for remote branches, not to use middlemen for garnering business, use of one vernacular language in account opening forms to aware account holders about the dangers of mule accounts.
- v) Comrade Kundan Thakur from Region-6, Bidhannagar, expressed his concern about single officer branches regarding inspections, pressure of Compliance, SBI Life and Mutual Fund despite focus on core business, excessive login days. reckless Teams meetings in office hours. He opined that SBI Life business should be done by their employees, Teams meetings should be done after 4pm.
- vi) Comrade Dipankar Roy from RACPC, Bidhannagar expressed concern of the RACPC for non-uploading requisite documents in RLMS for Xpress Credits by the branches and manually edited documents sent by the branches for sanctioning of Xpress Credit loans.
- vii) Comrade Dipanjan Dasgupta from Region-5, Bidhannagar, pointed out monopoly of Hitachi regarding CDM machines, problem of cash van pick up in Region-5.

Comrade Chandan Mukherjee, Chief Regional Secretary of the module in his reply to the issues raised by the members mentioned that:

- There was disparity in posting of officers in different Regions due to KMDA/Non-KMDA concept.
- He requested the Circle leadership to look into the matter of excessive login days.
- He assured to take up the matter of frequent teams meetings in office hours at the right forum.
- He also expressed his concern on SBI Life login days when corporate centre called for deposit mobilization.

The Chief Regional Secretary's report and audited statement of accounts were unanimously accepted and approved by the house.

The following members were felicitated in the meeting on account of their impending super annuation from the Bank;

Comrade Amit Ganguly (President, Region-3, Bidhannagar)

Comrade Dipak Chakraborty (Assistant Zonal Secretary, Bidhannagar module)

Comrade Krishnendu Mondal (Central Committee Member)

Comrade Dilip Mondal (Central Committee Member)

Comrade Tushar Kanti Ghosh (Vice President, SBIOA Bengal Circle)

Comrade Tushar Kanti Ghosh, Vice President, SBIOA (Bengal Circle) conveyed thanks to everyone for his felicitation in the programme.

Comrade Sabyasachi Mukherjee, AGS in-charge Bidhannagar module, in his address to the house appreciated all who made the meeting successful, ANC meetings being held in timely manner. He expressed that Circle leadership was consistently working to look after the welfare of members. He urged on the importance of branch visits, to comply with AIBOC's clarion call meticulously. He pointed out that the management had put immense importance and agreed to Association's various suggestions during Leap programme, issues of single officer branches had been raised by the Circle leadership in every CNC and Federation meetings. He requested all to remain united.

- Comrade Ranga Nath Sanyal, President, SBIOA (Bengal Circle) in his address to the audience stated the relevance of women empowerment which was theme of the digital presentation in the meeting and highlighted the dedication of the women hockey players who made the country proud by winning the recently concluded Asian Cup at Rajgir. He

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mentioned that 'Face to Face' programme launched by the Circle Association in three years back was the concept of "Next LEAP" programme of the bank. He pointed out that allowances for officers on deputation in other organization should be increased.

He expressed concern about:

- frequent login days and mis-selling.
- third party involvement in business.
- SBI Credit Card for a tendency of mis-selling by some of their employees.
- network issue which was hampering customer service.
- he assured that the ATM issues would be taken up with the appropriate authority and advised to avail the facility of executive health check up by all eligible officers.

The undersigned in his deliberation to the house stated that:

- While visiting RACPCs he expressed concern about wrong KRA being set up for CMs (Xpress Credit) who were sanctioning Xpress Credit loans.
- various issues were taken up at the pre-CNC meeting with Management held recently,
- Appreciated for huge issues which were coming up from the ground level and were addressed gradually by the Circle Association.
- Association talked about deposit mobilization for many years.
- Multiple works were being provided to the officers in addition to their allotted desk works.
- Single Officer Branch concept was not new, Previously, those branches were called SABs and they were given specialized work but multiple works were provided at present.
- He had categorically stated that Scale-3 branch cannot be converted into single officer branch.
- Introspection about the toxic environment of banking industry was required.
- There was a growing trend of verbal orders in stead of any written one which must be stopped.
- Controlling offices to identify branches doing unethical work.
- Proposal for one non-banking day for single officer branches for compliance work had been put up to the appropriate authority.
- Compliance culture should be prioritized.
- Bank should adopt a policy of recruiting retired officers for inspection.
- He expressed grave concern for Teams Meetings during office hours.
- Communication pollution was a concern for the banking industry.
- Multiple phone calling to branches by controlling offices was grave concern.
- Work-life balance was being hampered due to the pressure on the officers.
- He categorically stated that fight for 5 day work week in Bank remained steadfast.
- The four holidays achieved by the AIBOC(WBSU) had been repeated in NI act in next year.
- Compensatory off should be given ethically for Sunday or holiday work.
- Apply for compensatory off to be made simplified through the system.
- Frauds with malafide intentions were increasing day by day. He assured that officers without malafide intentions would always be taken care of by the Association.
- He concluded his speech by asking the members to look after family and self and advised not to indulge in any unethical work.

Comrade Dipak Chakraborty, Assistant Zonal Secretary of the module offered the vote of thanks.

The meeting was concluded by the rendition of the National Anthem.

With greetings,

Shubhajyoti Chattopadhyay
(General Secretary)

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